



Folkeuniversitetet

**IELTS**<sup>TM</sup>

**Official Test Centre**

## Enquiry on Results

If you think that you should have attained a higher score than you did, you can request an **Enquiry on Results (EOR)** which will enable you to have one or more sections of your test re-marked.

An **EOR** costs **NOK 1000** but will not guarantee that your score will improve. If your score does improve, the fee of **NOK 1000** is refundable. **EOR** scores are definitive and are not negotiable. Please note though, that scores can also **decrease**! You must make this request for an **EOR** in writing to your test centre - within **6 weeks** of your test date.

If you wish to request an **EOR**, you can download the **Enquiry on Results** form [here](#). The form will then need to be returned to the test centre by. If your overall test result should improve, you will be required to send back your original **Test Report Form (TRF)** before we can send you a new **TRF** with the changed score. An invoice for the **EOR** will be sent to you by email.

Send your completed **EOR form** to:

- **Folkeuniversitetet Vestlandet**, IELTS Administrator, Jonas Reins gate 4, 5008 Bergen - for tests in **Bergen, Hamar or Stavanger**.
- **Folkeuniversitetet Øst**, IELTS Administrator, Rolf Wickstrøms vei 15, 0484 Oslo - for tests in **Oslo**.

Your **EOR** will normally be available in **2 - 21** days.